

1:45-2:45 **New Voting Models**  
**Service delivery, voter choices and voting options**  
**Moderator:**  
Dean Logan, CERA, Los Angeles County Registrar Recorder/County Clerk, Norwalk, CA  
Adrian Fontes, Maricopa County Recorder, Phoenix, AZ  
James Schwab, California Deputy Secretary of State for Policy, Sacramento, CA  
Connie Schmidt, CERA, Consultant, Spring Hill, KS

2:45-3:45 **Implementation, Promotion and Education**  
**Making sure everyone is prepared and aware of what's ahead**  
Keith Ingram, Texas State Election Director, Austin, TX  
Mark Coakley, CERA, Henrico County General Registrar, Richmond, VA

3:45-4:30 **USPS Initiatives**  
**New services for election administrators**  
Anthony Albence, CERA, Chair, Election Center Postal Committee, Wilmington, DE  
Daniel Bentley, Program Specialist, USPS, Washington, D.C.

**Saturday, March 3**

8:00-9:00 **Registration Desk** **Pecos Foyer**

9:00-12:00 **Course #1** **Llanos/Pecos**  
**Introduction to Election and Voter Registration Systems Administration**

**Course #2** **Pecan Room**  
**Management and Leadership Concepts in Elections and Voter Registration**

**Course #29** **Live Oak Room**  
**Using Surveys, Focus Groups and Polling to Collect Information to Help Election Officials**

12:00-1:30 **Lunch for CERA Students Only** **Garden Terrace**

1:30-4:30 **Courses Continued**

**Sunday March 4**

8:00-11:00 **Courses Continued**



# ELECTION CENTER

★ 2018 ★

Special Workshop

February 28, 2018  
to  
March 4, 2018

## Security, New Systems and Models of Election Service Delivery Program

Hyatt Regency Hotel  
San Antonio, TX

## SCHEDULE OF EVENTS

# Security, New Systems and Models of Election Service Delivery

February 28, 2018 to March 4, 2018  
San Antonio, TX

### Wednesday, February 28

- 2:00-4:30 **Professional Measurement Project Committee Election Resources and Costs** **Blanco Room**  
Everyone Welcome
- 5:00-8:00 **Registration Desk** **Garden Terrace Foyer**
- 6:00-7:30 **Welcome Reception** **Garden Terrace**

### Thursday, March 1

- 8:00-3:00 **Registration Desk** **Rio Grande Foyer**
- 8:30-9:00 **Continental Breakfast** **Rio Grande Foyer**

**All meetings on Thursday and Friday will be in the Rio Grande Ballroom**

- 9:00-9:15 **Welcome/Housekeeping Announcements**  
Tim Mattice, CERA, Executive Director, Election Center, Katy, TX  
Ernie Hawkins, CERA, Program Chair, Election Center, Elk Grove, CA  
Keith Ingram, Texas State Election Director, Austin, TX
- 9:15-10:30 **Physical, Procedural and Operational Security**  
**Leaving nothing to chance**  
**Moderator:**  
Dean Logan, CERA, Los Angeles County Registrar Recorder/County Clerk, Norwalk, CA  
Michael Ertel, Seminole County Supervisor of Election, Sanford, FL  
Margaret Jurgensen, CERA, Director of Elections, Gaithersburg, MD  
Willie Green, III, Floyd County Director of Elections, Rome, GA
- 10:30-11:00 **Break** **Rio Grande Foyer**
- 11:00-12:15 **IT Security and Me**  
**Why every election administrator has a role in IT security**  
Kelvin Coleman, DHS Representative, MS-ISAC and Election Center Government Coordinating Council Member, Washington, D.C.
- 12:15-1:30 **Hosted Lunch** **Garden Terrace**

- 1:30-2:30 **Investing in Elections: Costs, Resources and Types of Voters/Professional Measurement Project**  
Kathleen Hale, Professor and Election Administration Program Director, Auburn University, Auburn, AL  
**Professional Measurement Project Research Steering Committee Members:**  
David Bennett, CERV, Financial Officer, VR Systems, Tallahassee, FL  
Joseph Gloria, CERA, Clark County Registrar of Voters, Las Vegas, NV  
Virginia Vander Roest, CERA, Training and Communications Director, Michigan Bureau of Elections, Lansing, MI

- 2:30-4:00 **Data Integrity**  
**Protocols for protecting data while being transparent and data driven**  
Don Palmer, Fellow, Bipartisan Policy Center, Washington, D.C.  
Wesley Wilcox, CERA, Marion County Supervisor of Elections, Ocala, FL  
Matt Crane, CERA, Arapahoe County Clerk/Recorder, Littleton, CO  
Hillary Hall, CERA, Boulder County Clerk/Recorder, Boulder, CO

### Friday, March 2

- 8:00-3:00 **Registration Desk** **Rio Grande Foyer**
- 8:30-9:00 **Continental Breakfast** **Rio Grande Foyer**
- 9:00-9:45 **Security of Military and Overseas Voting**  
David Beirne, CERA, Director, Federal Voting Assistance Program, Alexandria, VA
- 9:45-10:15 **Election Administration Professionalism Index**  
**What it means and why it matters**  
Mitchell Brown, Professor, Auburn University, Auburn, AL
- 10:15-10:45 **Break** **Rio Grande Foyer**
- 10:45-12:15 **Security Report from the EAC**  
Tom Hicks, Chair, U.S. Election Assistance Commission, Silver Spring, MD  
Christy McCormick, Vice Chair, Commissioner, U.S. Election Assistance Commission, Silver Spring, MD **(Invited)**  
Matt Masterson, Chair, U.S. Election Assistance Commission, Silver Spring, MD
- 12:15-1:45 **No Host Lunch**